

COMMON QUESTIONS

How do I get help with housing?
A: Complete a housing assessment.

Q: What is a housing assessment?
A: A brief set of questions designed to match you or your family with the best housing program for your current needs.

Q: How do I qualify for a housing assessments?
A: You must be 'literally homeless', meaning, living in a car, shelter, or outside.

Q: How do I replace my identification documents?
A: DRC may be able to assist as long as you are enrolled in their program and working toward housing.

Q: How do I get help with transportation?
A: We have VIA promo codes for those struggling to get needed places such as work, interviews or medical appointments. Please call HEART.

Q: I lost my ID but want to go to a shelter.
A: We may be able to help. Call HEART.

Q: Can I apply for food stamps without an address?
A: Yes. Please come see us at HEART-felt Monday where we can help you with a mail room application.

Q: How do I prove my length of homeless?
A: We can help you fill out a 3rd party letter or you can write a self affidavit (only counts for 3 months).

Q: Is there help for me if I have a past eviction or criminal history?
A: It can make things more challenging, but there is help available.

Q: Inclement weather questions.
A: TEXT ARLCOLD to 877-799-4950 to stay informed of the cold weather shelter activations.

Q: Where can I get mail?
A: Catholic Charities has a program for people experiencing homelessness. Government mail only.

POLICE STATIONS

North Police Station
620 W. Division
East Police Station.....817-459-5803
2001 New York
South Police Station.....817-459-6640
1030 S.W. Green Oaks
West Police Station.....817-459-6040
2060 W. Green Oaks
Non-emergency number.....817-274-4444



ABOUT H.E.A.R.T.

Our mission is to help you meet your basic needs and beyond. We hope by engaging with us you can be set on a path to restoring your sense of purpose and create a place where you feel connected to others. We welcome everyone experiencing homeless regardless of their history. Please come see us with your head held high.

If you need immediate help, please call 911.

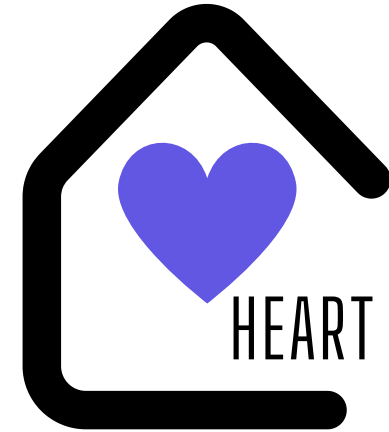
HEART Contacts:
heart@arlingtontx.gov
Office: 817-575-3250

Team members:
CIS Sharlene Christiansen, MA and Officer Liz Duong
DRC ARL Mobile Assessor | Dylan Wood

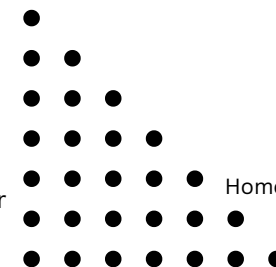
HEART OUTREACH

HEART-felt Monday | 9am-1pm
1st and 3rd Monday of the month
100 S Center St, Re-brary room | Downtown Library
Multiple providers at event

HEART Mobile Outreach | 9am-12pm
2nd Tuesday: 100 S Center St, Re-brary room
4th Tuesday: 1817 New York | East Library and Rec Center



Restoring purpose and connection
to the community



ARLINGTON POLICE DEPT. | BHLEU
Homeless Engagement and Resource Team

FOOD ASSISTANCE

Arlington Charities | 817-275-1511
Sack Lunch W/F 11:30-12:15pm
811 Secretary, Arlington

Arlington Acts of Kindness | 512-679-5883
By appt ONLY.
Offers fresh foods (including meat)

Arlington Urban Ministries | .817-861-8585
Hot Dogs for the Homeless, 3rd Thursday 11am
Sack Lunches Monday-Thursday 9am-12pm
701 Dugan, Arlington

Hearts and Hands | 817-459-4950
North Davis Church of Christ
1601 N. Davis, Arlington

Rush Creek Food Pantry | 817-468-7729
2350 S.W. Green Oaks, Arlington

St. Maria Goretti Catholic Church | 817-274-5407
1200 S. Davis, Arlington

St. Vincent de Paul Catholic Church | 817-478-8206
Extension 401 and leave a message
5819 W. Pleasant Ridge, Arlington

Water From the Rock | 817-860-9702
402 N L Robison Dr, Arlington

LOCAL ASSISTANCE

Mission Arlington | 817-277-6620
210 W South St

Cloud Covered Streets
313 N Center St | First United Methodist Church
Showers/Laundry 9a-12p | 1st, 3rd, 5th Wednesday

Community Store | Tuesday-Saturday 10am-5pm
2621 S Cooper St.

Seasons of Change | 817-277-9601
Diapers and Wipes Program
Maternity Group Home
Transitional Living Program (youth up to age 18)

EMPLOYMENT

Workforce Solutions | 817-413-4000
140 W. Mitchell, Arlington

Veteran employment Services | 214-637-2911
8800 Ambassador Row, Dallas

Texas Workforce Commission | 817-413-4000

LEGAL ASSISTANCE

Arlington Community Court | 817-459-6972

Legal Aide of Northwest Texas | 1-800-955-3959

Family Law Hotline | 1-800-777-3247
Attorneys answer questions provide education
about CPS and provide legal advice free of
charge.

GOVERNMENT ASSISTANCE

City of Arlington Municipal Court | 817-459-6777

Social Security Administration | 1-800-772-1213
2010 N Highway 360, Grand Prairie
819 Taylor St, Ste 1A07, Fort Worth

Texas Dept. of Public Safety
Grand Prairie office | 972-343-2520
701 N Bagdad, GP
Fort Worth Office | 817-285-1900
8301 Brentwood Stair, Fort Worth

Texas Health and Human Services | 817-462-3824
1540 New York, Arlington

TRANSPORTATION

Arlington on Demand (VIA) | 817-784-7382
Rideshare program | Call HEART for promo code
Monday-Friday 6am-9pm | Saturday 9a-9pm

SHELTERS

Arlington Life Shelter | 817-548-9885
325 W. Division, Arlington, TX 76010
Check-in: 2:00-4:00 p.m. for new clients
*No animals allowed

SafeHaven | 1-877-701-7233
Domestic violence service provider

Salvation Army Family Life Center | 817-860-1836
Families with children under the age of 18
In person intakes M-F 8a-5p | No animals allowed

Union Gospel Mission | 817-339-2553
1321 East Lancaster Ave
Men's, Womens and Family Programs
In person intakes only
Check in: 1:30pm (women) | 2:30pm (men)
3:00pm (families)

Presbyterian Night Shelter | 817-632-7400
2400 Cypress St
Anyone 18 + | Check-in at 2pm
Will take one dog that has up to date rabies vaccine

The Underground | 817-885-7735
Open 24/7 | Drop in center for ages 10-22

ACH Child and Family Services offers 24/7
24/7 Numbers | 817-335-4673 or 1-888-296-8099
Provides safety and care to runaway, homeless, or
trafficked youth ages 10-17
3712 Wichita, Fort Worth

HOUSING HELP

DRC: 817-810-9797
<https://drc-solutions.org/>

ARL Housing Authority | 817-275-3351
501 W Sanford St Ste 20

Seasons of Change Inc. | 817-277-9601
1017A N Commercial Blvd, ARL
Housing assessments for youth up to age 22