

Important Contacts

BENEFITS AND ENROLLMENT ASSISTANCE				
Program	Vendor		Phone Number	Email
Arlington ISD Benefits	Otti Armant – Benefits Administrator		682-867-7480	hrbenefits@aisd.net
Enrollment Assistance	Employee Response Center (ERC)		833-510-4202	arlingtonisd@hps.higginbotham.net
2025-2026 BENEFITS				
Program	Vendor	Group #	Phone Number	Website/Email
TRS ActiveCare Medical	BCBS	—	866-355-5999	www.bcbstx.com/trsactivecare
TRS ActiveCare Pharmacy	Express Scripts	—	844-367-6108	https://www.express-scripts.com/trsactivecare
Wellness Program	Vitality	—	877-224-7117	www.powerofvitality.com
Telehealth	MDLive	—	888-365-1663	www.mdlive.com/fbsbh
Dental Coverage	Cigna	215836	800-244-6224	www.cigna.com
Vision Coverage	Davis Vision by MetLife	505648	833-393-5433	www.metlife.com/mybenefits
Health Savings Account	EECU	—	817-882-0800	www.eecu.org
Flexible Spending Accounts	National Benefit Services	—	800-274-0503	www.nbsbenefits.com
Basic Life and AD&D Voluntary Life and AD&D	Unum	448241 448242	800-445-0402	www.unum.com
Disability	The Hartford	681065	866-547-9124	www.thehartford.com
Employee Assistance Program	The Hartford Unum	—	800-964-3577 800-854-1446	www.guidanceresources.com www.unum.com/lifebalance
Accident Insurance	Chubb	—	888-499-0425	www.chubb.com
Cancer Insurance	Chubb	—	888-499-0425	www.chubb.com
Hospital Indemnity Insurance	Chubb	—	888-499-0425	www.chubb.com
Long Term Care Insurance	Unum	94963	800-227-4165	www.unuminfo.com/ArlingtonISD
Identity Theft Support	ID Watchdog	—	800-970-5182	www.idwatchdog.com
Retirement Plan	Teacher Retirement Systems	—	800-223-8778	www.trs.texas.gov
Pet Insurance	Nationwide	—	800-438-6388	www.petinsurance.com/ myaisdbenefits
Legal Assistance	MetLife	—	800-821-6400	www.legalplans.com
Individual Life	5 Star	2446	866-863-9753	www.5starlifeinsurance.com
403(b)	National Benefits Services	—	800-274-0503	www.nbsbenefits.com
457(b)	Equitable Financial	—	866-444-6001	https://equitable.com
Emergency Medical Transport	MASA	—	800-423-3226	www.masamts.com