

Arlington ISD Meal Charge Policy 2023-2024

The purpose of this policy is to establish consistent meal account procedures throughout the Arlington Independent School District. Pursuant to State and Federal regulations, Districts participating in the Food and Nutrition Services National School Lunch Program (NSLP) and School Breakfast Program (SBP) will institute and clearly communicate a meal charge policy.

It is a goal of the District that no child goes without a meal. We will work with families to ensure they are receiving the meal benefits for which they are eligible.

The Community Eligibility Provision (CEP) is a service option that automatically allows schools to provide breakfast and lunch to all enrolled children at no charge. Children attending a school operating CEP will receive free breakfast and lunch without families completing the USDA free and reduced-price meal application. Families with students enrolled at a CEP campus will be asked to provide their household income data to help ensure that the campus receives the full state and federal benefits to which it is entitled. Schools operating the Community Eligibility Program are:

Adams Elementary
Berry Elementary
Crouch Elementary
Foster Elementary
Kooken Education Ctr.
Nichols Jr. High
Rankin Elementary
Sherrod Elementary
Swift Elementary

Amos Elementary
Blanton Elementary
Crow Elementary
Goodman Elementary
Larson Elementary
Patrick Elementary
Remynse Elementary
Short Elementary
Thornton Elementary

Anderson Elementary
Burgin Elementary
Ellis Elementary
Hale Elementary
McNutt Elementary
Peach Elementary
Sam Houston High
South Davis Elementary
Webb Elementary

Atherton Elementary Carter Jr. High Farrell Elementary Johns Elementary Morton Elementary Pope Elementary Shackelford Jr. High Speer Elementary Workman Jr. High

THE FOLLOWING POLICIES APPLY TO ALL CAMPUSES OTHER THAN THOSE LISTED ABOVE:

Meal Charges (Negative Meal Account Balance):

We do not want any child to go through the school day hungry. Students who attend schools not operating CEP will be able to charge a meal of their choice, even if they have a negative account balance. Because of this, a student's account may continue to accumulate charges. Payment of the negative balance remains the responsibility of the parent/guardian. Students with a negative meal balance will not be allowed to charge a-lacarte purchases to their account. Meal benefits through the National Free and Reduced-Price Meal Program are not dependent on payment of a negative balance.

Parent/Guardian Notification of Negative Meal Account Balance:

To minimize overt identification of students with negative meal balances, cashiers will not communicate negative balances with students at the register. However, if a student requests account information, the cashier may provide the student with the account balance.

To notify parents/guardians of a child's negative meal account balance and to maintain the financial integrity of Food and Nutrition Services, automated e-mail messages will be sent to households the day after an account reaches a negative balance. Attempts will be made to contact parents/guardians using the e-mail address on file within 24 hours of a child's meal account reaching a negative balance. If there is not an e-mail address on file, a letter will be mailed to the parent/guardian. A notice will be sent each week that the account balance is negative. We may also attempt to contact parents/guardians through a letter sent from the child's school or by a phone call and, if applicable, discuss eligibility for free or reduced-price meals. To help ensure privacy, voice messages containing negative balance information will not be left if a call is not answered. Campus Administration may assist with contacting households with negative balances. No fees or interest shall be charged by the District for a negative account balance.



Payment Options:

We encourage parents/quardians to prepay money into their child's account. There is no limit to the number of meals that can be prepaid. Cash or check payments are accepted at the Food and Nutrition Services office located at 1206 West Arkansas Lane, Arlington, TX 76013, between 7:30am – 4:30pm Monday through Friday. Once schools are open, cash and check payments will be accepted in the school cafeteria during service hours. Credit/debit cards payments can be made by setting up an account at https://paypams.com/. Paypams.com is available on-line 24 hours a day with available tools such as low balance alerts, automatic payments, and account history. PayPAMS supports Visa, MasterCard, Discover, ACH and PayPal payment options. A service fee of \$2.40 will be charged per payment transaction. Families with multiple children on the account will be charged \$2.40 per household rather than per student, if the parent makes multiple transactions at once. The minimum transaction is \$10.00. The available tools such as low balance alerts and account history can be used simply by setting up an account without making online payments or incurring a service fee. All money remaining in a meal account at the end of a school year will rollover to the following school year. Parent/guardians may request to have account balances refunded or transferred to a siblings' account by completing a Refund/Transfer Services department form located on the Food and Nutrition web page at https://www.aisd.net/district/departments/chief-financial-officer/food-and-nutrition-services/

Meal Applications for Free or Reduced-Price Meals:

Meal applications for free or reduced-price meals will be available online during school registration and are available throughout the year at the Arlington ISD Food and Nutrition Services office located at 1206 West Arkansas Lane, Arlington, TX 76013, between 7:30am – 4:30pm Monday through Friday. Applications are also available anytime online at http://arlingtonisd.schoollunchapp.com or by going to the Arlington ISD webpage at www.aisd.net and going to the Food and Nutrition Services Department home page. The online application has directions/ help links in each section of the application. Directions for completing a paper application can be found here: https://drive.google.com/file/d/1x8Ut4dmUDpg14FM0zk2MLjFOKR46CpfW/view.

Federal regulations require that applications be submitted each school year to be considered for free or reduced-price meals. A new application must be submitted even if the student received free or reduced-price meals the previous year. While meal applications can be submitted any time during the school year, applications must be submitted within 30 days of the start of the school year for uninterrupted benefits from the previous year. If an application does not meet the eligibility requirements, parents/guardians may reapply anytime during the school year.

Benefits start when the meal application is approved by the Food and Nutrition Services Central Office. Benefits cannot be backdated; any account balance for meals purchased before receiving meal benefit approval is the responsibility of the parent/guardian.

Answers to questions about the meal application or assistance in completing the application are available by contacting Food and Nutrition Services at 682-867-7880.

In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), disability, age, or reprisal or retaliation for prior civil rights activity. Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, audiotape, American Sign Language), should contact the responsible state or local agency that administers the program or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339. To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: https://www.usda.gov/sites/default/files/documents/USDA-OASCR%20P-Complaint-Form-0508-0002-508-11-28-17Fax2Mail.pdf, from any USDA office, by calling (866) 632-9992, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by: 1. <a href="mailto:nail